

Stay safe with Teleroute: Important security tips & tricks



Stay secure on the road and online. Learn how to spot fraud, verify contacts, and protect your business with Teleroute's quick security checks.

Protect Your Business. Drive with Confidence.

Before Accepting a Job **Stay Alert**

1 Verify Who You're Talking To



- Always confirm the identity through Connecta.
- Double-check email addresses and phone numbers.

2 Request Written Documentation



- Make sure you receive a Transport Order that outlines the job clearly.
- Ask for photos / scans of licenses and insurance. PDFs are easier to manipulate.

3 Watch Out for Unusual Communication



- If you're asked to change the delivery address last-minute, confirm via verified contacts.
- Stay cautious if someone insists on knowing detailed product content.

4 Check the Price Offer



- Be suspicious of prices significantly higher or lower than the market.

5 Cross-Check Operational Patterns



- Is the company operating in regions where they usually don't?
- Verify if the plate number of the vehicle is the one communicated during the contacts.

6 Keep the Line Open



- Stay in touch with verified contacts before, during, and after the delivery.
- Communication gaps are often a warning sign.

FIVE SUSPICIOUS BEHAVIOURS TO WATCH OUT FOR



- 1/** Fake websites or email domains that closely resemble legitimate ones



- 2/** Requests for urgent action without proper documentation



- 3/** Drivers arriving early or late without explanation



- 4/** Documents that look off: mismatched names, unusual formatting, etc.



- 5/** A change of plate number communicated just before the pick up.



When in Doubt,
Don't Risk It

If something feels off, pause, verify, and contact us. We're here to help you stay secure and do business with confidence.

Need assistance? **Contact our support team anytime**

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